

For Immediate Release
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ESSER Funds Help Provide Tech Support Hotline To WCSD Students and Families

What: The Washoe County School District will receive a total of \$77 million in funding from ESSER (Elementary and Secondary School Emergency Relief) III as part of the American Rescue Plan. After gathering input from the community, WCSD is using this funding to provide significant additional resources to support students' social-emotional needs and assist with academic recovery and success over the next three years.

One of the programs supported by ESSER funding is the Family Technical Support Hotline from 7 a.m. to 2:30 p.m. every weekday. This hotline is staffed by District employees who provide support to families and students as they engage in learning at home. Since beginning this hotline service, WCSD has received more than 550 calls from students and families who need tech support.

Media partners are invited to meet with Chief Information Officer Dr. Chris Turner, Tech Support Hotline operator Ian Basinger, and ESSER Project Manager Adriana Publico to learn more about this important service and the ways in which ESSER funding is supporting WCSD students.

When: Friday, May 6

10 a.m. to 11 a.m.

Where: WCSD Administration Building

B and C Buildings

425 E. Ninth St.

Reno

(Please park in the lot behind the main building – on the west side of the B Building – and look for the blue door to the B Building. Staff will wait outside and guide you in.)

Details: ESSER funding will help WCSD support a variety of programs that are tailored to the needs of each school community including tutoring, summer school, graduation advocates, attendance personnel, school psychologists, counselors, Equity & Diversity personnel, and social workers.

The District is assessing needs at each school and using this crucial funding to direct resources where they're needed.

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