Communicating with Parents & Families
How do we communicate?

Multiple means of informing families in English, Spanish and Haitian-Creole.

- Automated text, voice & email messaging
- Digital newsletters
- Social media posts and customer service
- Editorials
- Newspaper columns
- TV
- Radio
- Digital media

 newValue
Open Lines of Communication

✔ Support lines
✔ Social media customer service

Was it already determined that the schools will open on 10/05?

Sep 29, 2020, 7:23 PM

You accepted the request

Hi Angie, thank you for your message. Students will be returning to school through a staggered process with Pre-K, Kindergarten and 1st graders, and students with special needs who are on a modified curriculum, returning on Monday, October 5th. Grades 2-6 and 9-10 will return on Wednesday, October 7th while grades 7-8 and 11-12 will return on Friday, October 9th. #MDCPS Social Media Team

Sep 30, 2020, 1:49 PM

HOTLINES

District Emergency Operations: 305-995-3000
Distance Learning: 305-995-HELP (4357)
Adult and Career/Technical Education: 305-558-8000
Mental Health Services: 305-995-7100
Project UP-START: 305-995-7558
Online Resources

A Day in the Life of Schoolhouse Students

Reopening Plans
- JULY 29, 2020 - REOPEN SMART/RETURN SAFE
- JULY 1, 2020 - REOPENING SCHOOLS PLAN

Guiding Documents for a Comprehensive Informed Approach to Reopening Schools
- CDC GUIDELINES
- FLORIDA GOVERNOR GUIDELINES
- FDOE GUIDELINES
- PEDIATRICS GUIDELINES

Reopening Meetings
- SEPTEMBER 29, 2020 - SPECIAL MEETING
- SEPTEMBER 21, 2020 - SPECIAL MEETING
- SEPTEMBER 17, 2020 - PUBLIC HEALTH AND MEDICAL EXPERTS MEETING
- JULY 29, 2020 - SPECIAL MEETING
- JULY 14, 2020 - PUBLIC HEALTH AND MEDICAL EXPERTS MEETING
- JULY 1, 2020 - SPECIAL BOARD MEETING
- JUNE 26, 2020 - REOPENING WORKGROUP
- JUNE 22, 2020 - REOPENING WORKGROUP

Translate
- English
- Haitian Creole
- Spanish
## Comprehensive, Informed Approach to Reopening Schools

**Miami-Dade County Public Schools**

**2020 - 2021**

### Section 1: COVID-19 Exposure & Symptoms

1. **Has your child tested positive for COVID-19 in the last 14 days?**  
   - Yes  
   - No
2. **Has your child been in close contact (within 6 feet) with someone who has a confirmed positive or pending COVID-19 diagnosis in the past 14 days?**  
   - Yes  
   - No
3. **Has your child or anyone in your household been tested for COVID-19 (because they were experiencing symptoms, were in close contact with someone who had tested positive for COVID-19, and are awaiting results)?**  
   - Yes  
   - No

### Section 2: Signs & Symptoms - Past 48 Hours

Has your child experienced or is experiencing any of the following signs or symptoms listed below in the past 48 hours?

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fever (100.4° or higher)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cough (New uncontrolled cough that causes difficulty breathing) (For students with chronic cough, a change in their cough different from their baseline)</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Shortness of Breath</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Fatigue</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Muscle or Body Achiness</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Headache</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Loss of taste or smell</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Congestion, runny nose</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Nausea</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Vomiting</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Sore Throat</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Abnormal breath</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Red, Itchy, Cracked/Scaliness/Tired</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Red Swollen Tongue, Swelling, harder to swall</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

### Section 3: Temperature Check

- What is your child’s current temperature this morning?

### Section 4: Next Steps - If Your Child Has Any of the Above-Mentioned Symptoms

- If you answer “yes” to any of the above, or your child’s temperature is 100.4° F (37.8° C) or higher, please do not send your child to school.
- You should contact your child’s healthcare provider immediately. **DON’T WAIT FOR SYMPTOMS TO WORSEN**.
- Having these symptoms alone does not mean that your child has a contagious disease or has the virus, but ONLY a health care provider can determine that.
- Notify the principal at your child’s school of their symptoms.

### Section 5: Guidance for Parents/Guardians

- Keep your child home if they are ill, and they should remain home for:
  - At least three days (72 hours) have passed since symptoms have resolved.
  - Free of fever without the use of fever-reducing medications.
  - Improvement in respiratory symptoms (e.g., cough, shortness of breath), and/or at least 10 days have passed since symptoms first appeared.
  - Continue practicing healthy hygiene, handwashing, face covering, maintaining appropriate distance/space.
What/When do we communicate?

Launched several awareness campaigns to ensure that families are prepared for the transition back to school.

✔ Importance of vaccinations
✔ Staying healthy
✔ School enrollment
✔ Reopening of Schools
✔ Week of Welcome
Return to the Schoolhouse

Back-to-Schoolhouse CHECKLIST

REGISTRATION
Families can still register their children for the 2020-2021 school year. For more information, visit http://reopening.dadeschools.net.

RETURN TO THE SCHOOLHOUSE MODEL
Beginning Monday, October 5th, students whose parents selected the Schoolhouse model will be returning to school five days a week through a staggered schedule:

- Pre-K, Kindergarten, and 1st graders, as well as students with special needs who are on a modified curriculum in separate classrooms, begin on Monday, October 5th.
- Grades 2-6 and 9-10 begin on Wednesday, October 7th.
- Grades 7-8 and 11-12 begin on Friday, October 9th.

Prior to sending their child to school each morning, parents/guardians are being asked to conduct the At-Home Daily Student Health Screening, found at reopening.dadeschools.net, to determine if it is safe for their child to attend school.

NOTIFICATION PROCESS
Parents are receiving notification opal in the mail. To serve as a reminder of which learning model they selected during the July opt-in period. Parents may also receive their selection through their child’s Student Portal or the Dadeschools Mobile app. Students should be ready to present these notification cards or show the mobile app/student portal information to physically enter their schools or their assigned return date.

UNIFORMS AND FACIAL COVERAGE
The uniforms policy will be enforced, and facial coverings will be required in this Schoolhouse Model when on school board property, at school board activity, riding a bus, or in other approved transportation. Facial coverings must be made from a minimum of double-layer cloth and be snug fitting to cover both the nose and mouth. Facial coverings should not include any type of exhalation valves or vents or masks designed as a costume. If your child needs a facial covering, please contact your child’s principal.

HAND-HELD SANITIZING STATIONS
Frequent handwashing will be encouraged. Hand sanitizing stations will be available in high-traffic areas in schools, including classrooms, and on the school bus. If a student leaves the room during a class period, they will be expected to wash their hands or use hand sanitizer prior to returning to the classroom.

MEALS/WATER
All students will have access to free breakfast and lunch until the end of December. Students who are attending in person will eat their meals in the cafeteria, classroom, or another designated area, based on school-specific plans. Student identification badges will now be scanned for meal accountability, eliminating the use of keypads. Students attending VDO will continue to pick up multiple meals on Tuesdays and Thursdays from 6:30-7:00 p.m. Water fountains have been disabled at all schools. Water bottle filling stations will be available.

TRANSPORTATION
Students who are eligible for District transportation services will be provided information as part of the mailed notification. Parents can also check the Dadeschools Mobile app and the Student Portal for bus route information. Strategies such as reducing bus capacity, requiring facial coverings while riding the bus, and reducing bus routes to maintain reliable transportation will be implemented. Hand sanitizing stations will be available on every school bus. School buses will also be sanitized daily and between maximum and afternoon routes.

SCHOOL SUPPLIES
Parents should check their child’s school website or contact their child’s teacher for a supplies list. Students are asked to bring reusable water bottles daily.

DEVICES
Every single student needs a device. If your child does not have one, please contact your school’s Technology Department. The Technology Department is the single point of contact across schools and the district.

CONTACT INFORMATION
For contact information, please contact your child’s school or the district’s Technology Support team.

DAMESHOLE SCHOOL MOBILE APP
The Dadeschools Mobile app is a one-stop-shop for parents. Access important information including class schedules, school grades, District news and much more. Download this free app to your iPhone or Android device.

IMMUNIZATIONS AND FLU VACCINES
Parents are urged to check their child’s immunization records to see if they are due for any mandated school entry vaccines. All Miami-Dade County Public School (MDCPS) students are required to have the following immunization screening for the 2020-2021 school year: Meningococcal Conjugate, Hepatitis A and B, Human Papilloma Virus (HPV), and Mumps, Measles, and Rubella (MMR). Additional documentation may be required. For more information, contact the Miami-Dade County Public School (MDCPS) Immunization Program.

Mental Health Services for students/parents: 305-995-7300
Project U-P: START for students experiencing unstable housing: 305-995-7355

General Support Help Desk: 305-995-3000
Distance Learning: 255-995-4136
Adult and Career Technical Education: 305-995-8000
reopening.dadeschools.net

PAGE 1

PAGE 2
All in-person instruction at [INSERT SCHOOL NAME] will pivot to online learning from home on [INSERT DATE].

Hello. This is [INSERT NAME], principal of [INSERT SCHOOL NAME] calling with an important message. Miami-Dade County Public Schools is working with the Florida Department of Health in Miami-Dade County on two self-reported cases of COVID-19 at our school. In an abundance of caution and after consultation with the health department, on [INSERT DATE], the entire school will pivot to online instruction to ensure that those who came in close contact with these individuals are identified and that all buildings in our school are thoroughly sanitized. Students and teachers should not report to school and instead engage in teaching and learning remotely following their regular schedule. Additional information will be provided. As always, we will continue to prioritize the health and wellbeing of our students and employees. Should you have any questions, please contact the front office.
How can the community stay informed?

@MDCPS
@EscuelasMDCPS
@MiamiSup

@MiamiSchools
@AlbertoMCarvalho1

@MiamiSchools
@MiamiSup

@MiamiSchools

STAY CONNECTED!