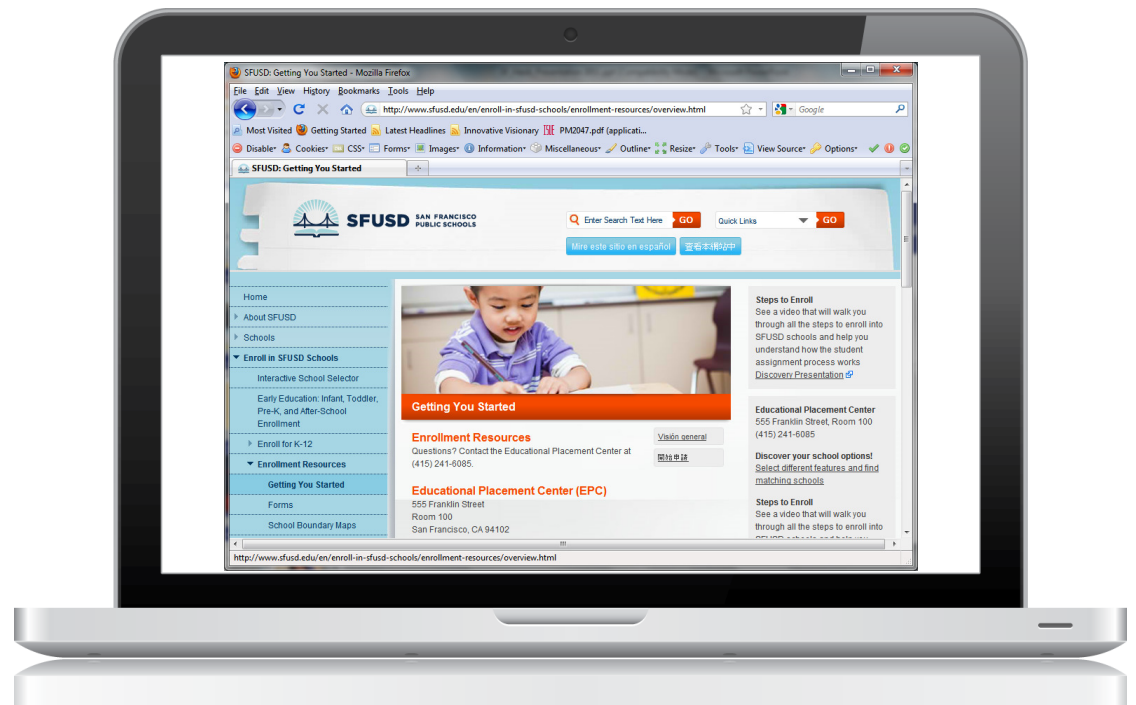


# How to Make the District Web Site More Effective

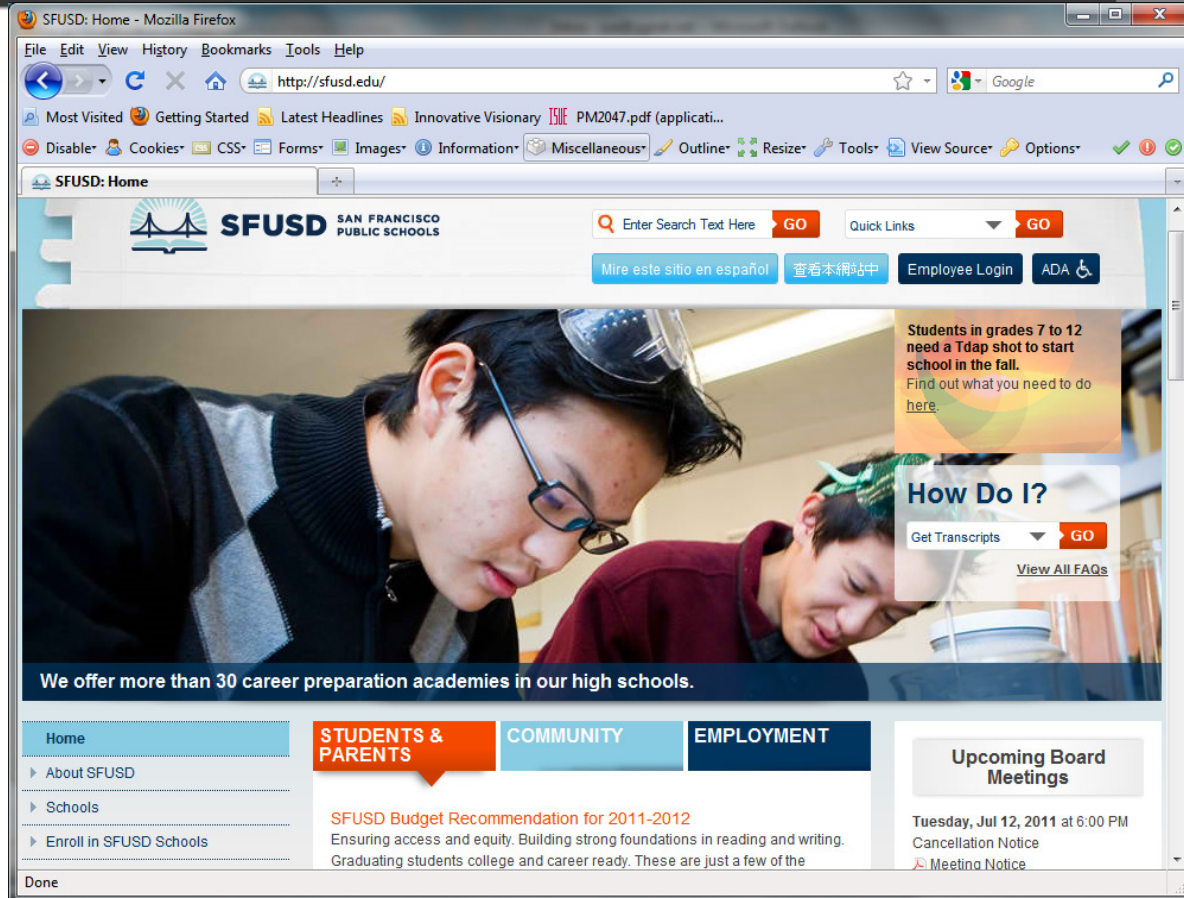
## *(Or: I just want to know what's for lunch today)*

SFUSD Website Presentation  
Council of Great City Schools

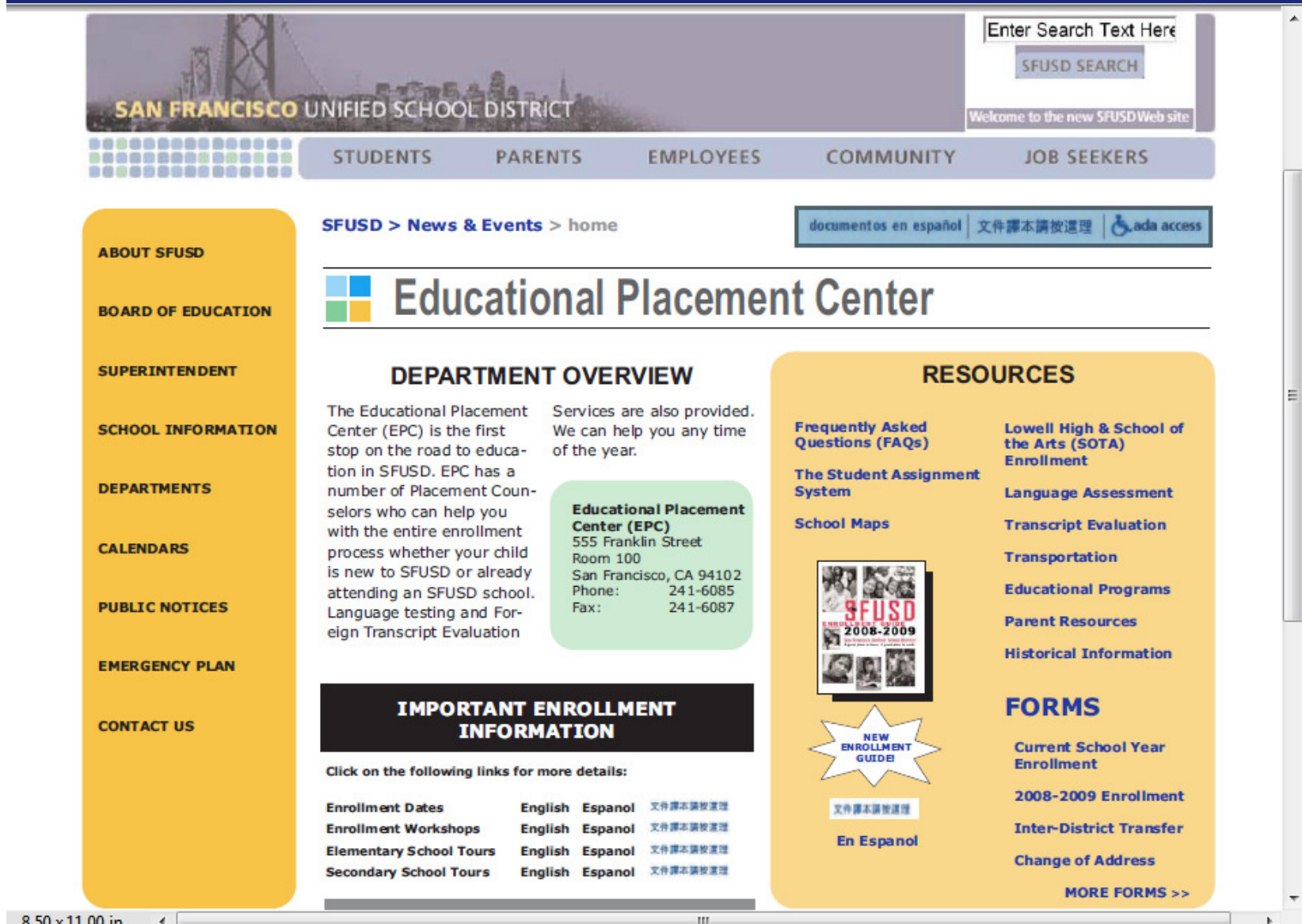
Heidi Anderson  
SFUSD Public Relations Coordinator



# SFUSD.edu



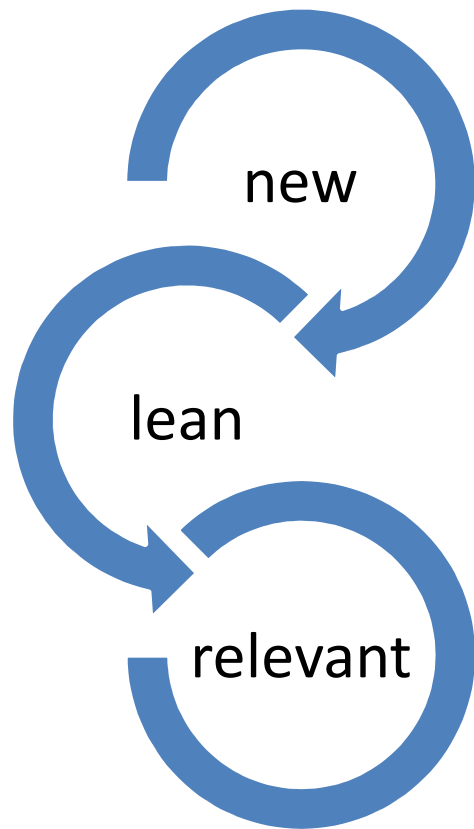
# Former Web Site



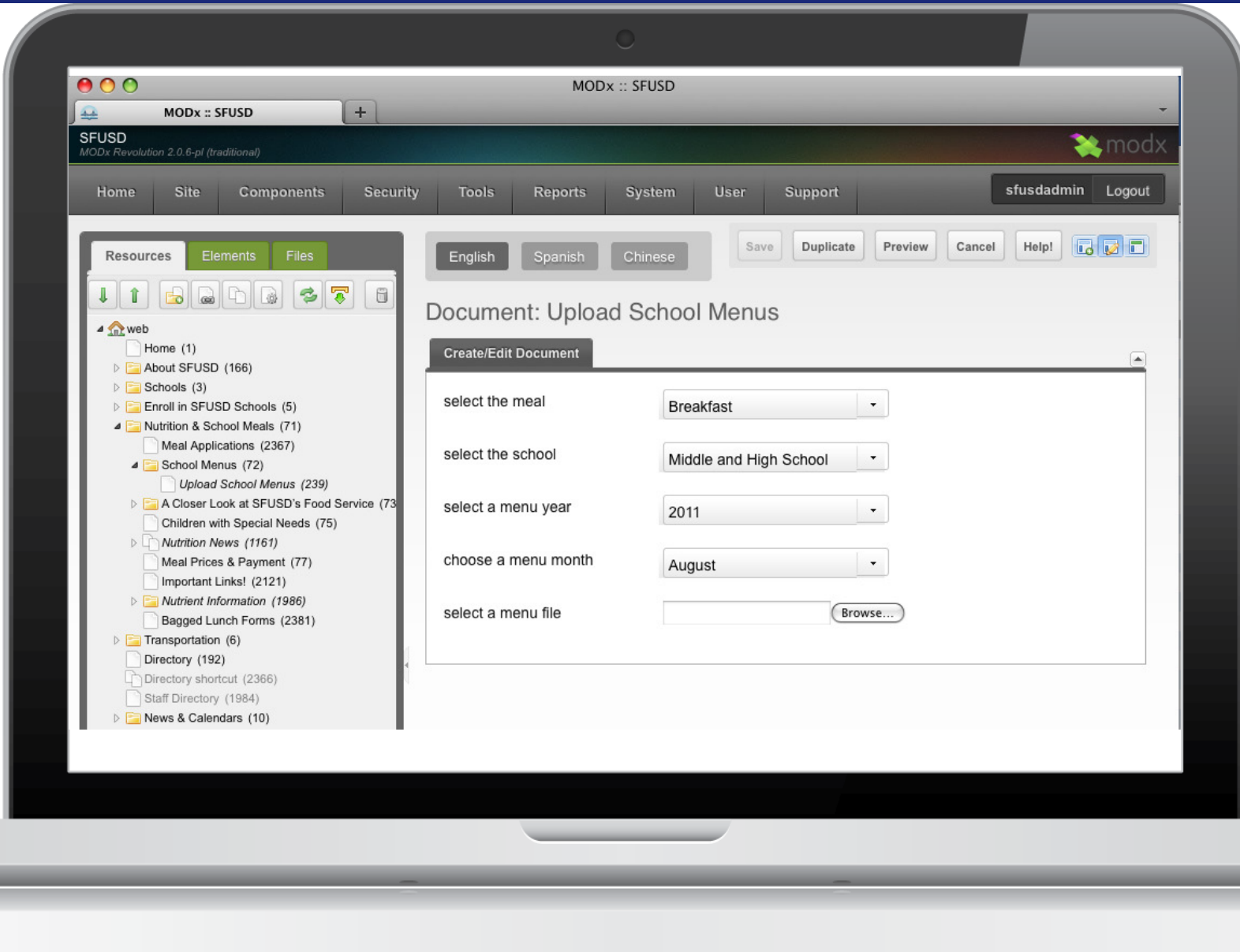
What's out there that really works ... and how do we do *that*?



# Pack up kids, we're moving!



# Content Management System (CMS)





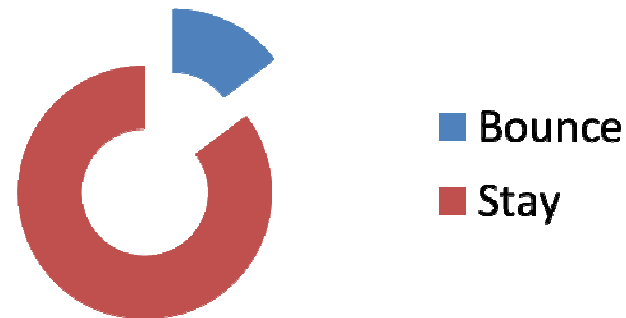
# What've we got now, and is it doing what we expected?



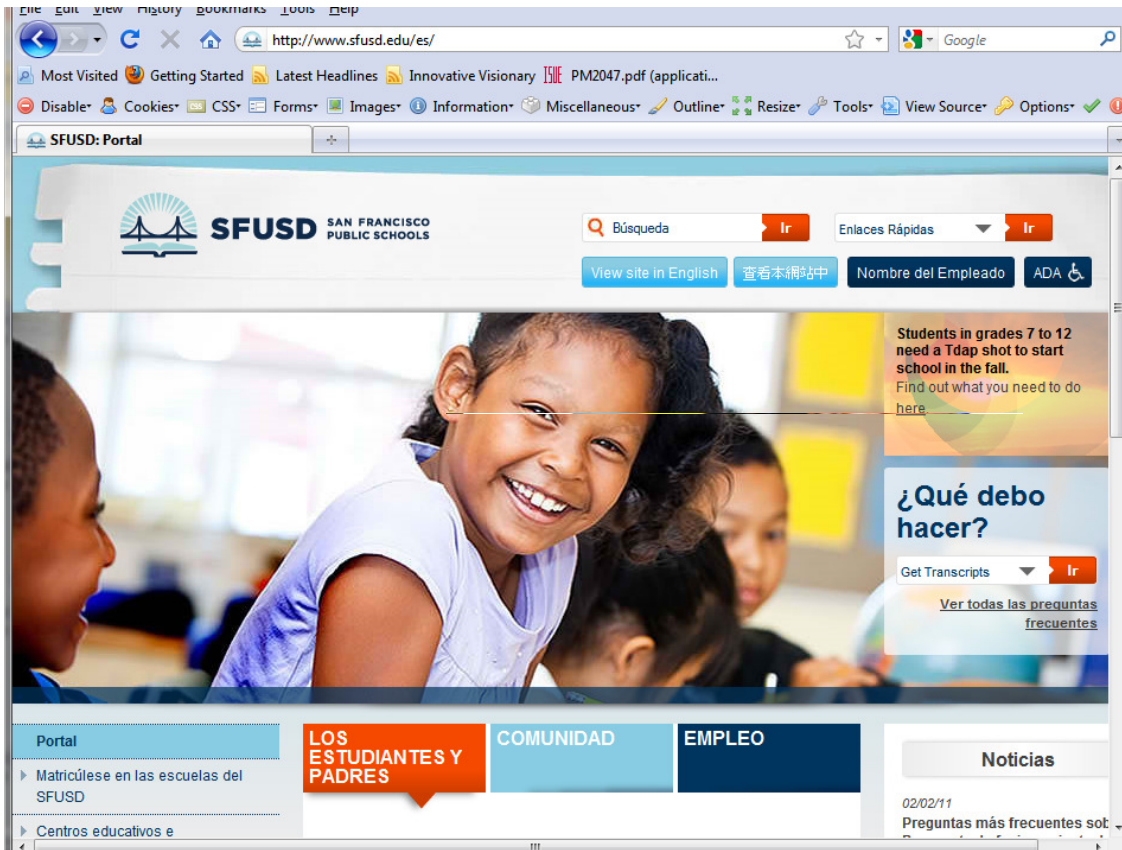
**Traffic Source**



**Bounce Rate**



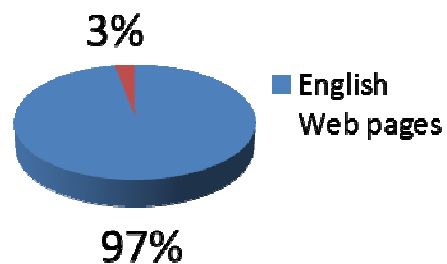
# Multilingual Content Delivery





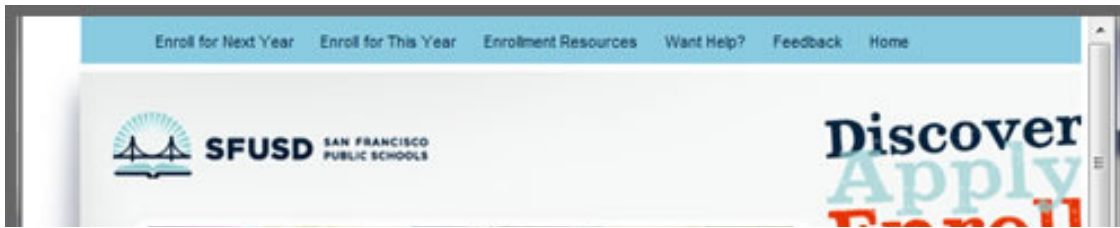
# Chinese and Spanish-speaking survey

## Traffic Profile



# Preschool parent user testing

- 21/30 tasks
- Enrollment process “looked easy”



ERROR: undefined  
OFFENDING COMMAND: f'~

STACK: