



Council of the Great City Schools 2024 Chief Operating Officer, and Directors of Facilities, Child Nutrition, Safety & Security, and Transportation Meeting
Phoenix, AZ
April 16-19, 2024

Tuesday, April 16

7:00 am – 8:00 am <i>West Courtyard</i>	Breakfast
8:00 am – 8:15 am <i>Grande Ballroom GHIJ</i>	Key Priorities and Overview of Agenda <i>Dr. Raymond C. Hart, Executive Director, Council of the Great City Schools</i> <i>Willie T. Burroughs, Director Management Services, Council of the Great City Schools</i>
8:15 am – 9:30 am <i>Grande Ballroom GHIJ</i>	Equity in Action: Chief Operations Officers Driving Transformative Change <i>Ashford Hughes Sr., Executive Officer for Diversity, Equity, and Inclusion, Metro Nashville Public Schools</i>
9:40 am – 11:10 am <i>Grande Ballroom GHIJ</i>	Emotional Intelligence in Operations: Enhancing Student Success through Empathy & Excellence <i>Kachelle Kelly, Emotional Intelligence Coach/Trainer, Kachelle Kelly International, Inc.</i>
11:20 am – 12:00 pm <i>Grande Ballroom GHIJ</i>	Modern Cyber Tactics Used to Trick You <i>Jerry Keely, Cybersecurity Advisor (CSA) for Cybersecurity and Infrastructure Agency (CISA) of Department of Homeland Security</i>
12:00 pm – 1:00 pm <i>West Courtyard</i>	Lunch
1:10 pm – 3:00 pm <i>Grande Ballroom GHIJ</i>	Generative AI for COOs: Hands on AI Prompt Engineering <i>Tom Ryan, Chief Information Officer, Albuquerque Public Schools (retired)</i> <i>Scott Elder, Superintendent, Albuquerque Public Schools</i>
3:10 pm – 4:00 pm <i>Grande Ballroom GHIJ</i>	Managing for Results KPI <i>David Palmer, Consultant, Council of the Great City Schools</i>
4:10 pm – 5:00 pm <i>Grande Ballroom GHIJ</i>	A COO's Blueprint: Strategies for Operational Excellence <i>Joseph M. Sanches, Chief Operating Officer, The School District of Palm Beach County</i> <i>Greg Ostaffe, Manager – Special Projects, The School District of Palm Beach County</i>
5:30 pm <i>Lower Falls</i>	Welcome Reception and Awards Ceremony

Wednesday, April 17

7:00 am – 8:00 am <i>West Courtyard</i>	Breakfast			
Breakout Sessions by Functional Area				
	COO + Facilities <i>Grande Ballroom GHJ</i>	Transportation <i>Grande Ballroom F</i>	Child Nutrition <i>Grande Ballroom AB</i>	Safety & Security <i>Grande Ballroom CD</i>
8:10 am – 9:00 am	How Philadelphia is Unlocking Energy Savings to Improve Facilities <i>Oz Hill, Chief Operations Officer, The School District of Philadelphia</i> <i>Megan Garner, Sustainability Manager, The School District of Philadelphia</i> <i>Kendra McQuilton, CEO, Energia</i>	Navigating School Start Up <i>Kimberly Jones, Executive Director, Transportation, Chicago Public Schools</i> <i>Chi Chi Wonuigwe, Transportation Director, Chicago Public Schools</i>	Going Beyond the Plate <i>Betti Wiggins, Sr. Executive Director of Nutrition Services, Houston Independent School District</i> <i>Marcus Glenn, Associate Director of Nutrition & Agriculture Education, Houston Independent School District</i>	Layer Reform Model: Safety & Security, Emergency Management <i>Neva Coakley Grice, Executive Director Safety Services, Boston Public Schools</i>
9:10 am – 10:00 am	The Value of Integrated Facility Portfolio Management <i>Luke Newman, Director of Facilities, Wichita Public Schools</i> <i>Scott Newell, Vice President, Director Strategic Consulting, Woolpert</i> <i>David Sturtz, Vice President, Director Strategic Consulting, Woolpert</i>	Use of Technology to Monitor Student Ridership (9:10 am – 10:25 am) <i>Kimberly Frye, Director of Transportation, Orange County Public Schools</i> <i>Bill Westerman, Director, Integration Solutions, Tyler Technologies, Inc.</i>	Unlocking Growth: Leveraging Free Resources for Team Retention and Development <i>Sharon Schaefer, Associate Director of Strategic Initiatives and Outreach, The Institute of Child Nutrition</i>	Balancing Safety & Prevention <i>Lori Smith, School Police Social Worker, Clark County School District</i> <i>Celestina Tarin, School Police Social Worker, Clark County School District</i>
10:10 am – 11:00 am	Technology Solutions Making a Difference in Hillsborough, Broward, and Albuquerque Schools <i>Joe Phillips, Chief Information Officer, Broward County Public Schools</i> <i>Jaime Alberti, Chief of Police, Broward County Public Schools</i> <i>Chris Farkas, Chief Operations Officer, Hillsborough County Schools</i> <i>Gabriella Blakey, Superintendent, Albuquerque Public Schools</i> <i>Jeff Anderson, CEO, Audio Enhancement</i>	Electric School Buses: Will They Work for Your Operations? (10:35 am – 12:00 pm) <i>Bill Wen, Sr. Director of Transportation, Orange County Public Schools</i> <i>Morris Frye, Sr. Administrator of Fleet Services, Orange County Public Schools</i> <i>James Taylor, EV Sales Manager, Thomas Built Buses</i>	Fueling Minds, Igniting Appetites: Strategies to Spark Student Engagement in School Meals <i>Jane M. Peterson, Research Scientist, The Institute of Child Nutrition/Applied Research Division, The University of Southern Mississippi</i>	School Reunification: More Than a Process <i>Joe Silvestris, Sr. Director, Safety & Emergency Management, Orange County Public School District</i> <i>Lou Alexis, Director, Office of Emergency Management, Orange County Public School District</i>
		Roundtable Discussion: Strategies to Spark Student Engagement		
11:10 am – 12:00 pm	Technology Convergence with Facilities Operations & Maintenance <i>John Dufay, Chief Operations Officer, Albuquerque Public Schools</i> <i>Steve Kiziuk, CEO, Mountain Vector Energy</i>		LACE Threat Response Matrix <i>Chris Gent, Emergency Management Specialist, Arlington Independent School District</i>	

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	Facilities <i>Grande Ballroom E</i>	COO + Transportation <i>Grande Ballroom GHJ</i>	Child Nutrition <i>Grande Ballroom AB</i>	Safety & Security <i>Grande Ballroom CD</i>
1:10 pm – 2:00 pm	Equitable Capital Project Prioritization <i>Ivan Hansen, Chief Facilities Officer, Chicago Public Schools</i> <i>Sandeep Parasnis, Vice President, Jacobs Project Management Co.</i>	Driving Excellence: The Power of Strategic Goals for Transportation Leaders <i>Adam Johnson, Executive Director of Transportation, Charlotte-Mecklenburg Schools</i> <i>Kevin Devore, Director of Routing and Logistics, Charlotte-Mecklenburg Schools</i> <i>Jabar Duncan, Transportation Operations Director, Charlotte-Mecklenburg Schools</i>	Elevating School Meals in Challenging Financial Times <i>Manish Singh, Director Food Services Division, Los Angeles Unified School District</i>	Enhancing School Safety & Culture: A Case Study of Buffalo Schools <i>David Hills, Chief Operating Officer, Buffalo Public Schools</i> <i>Kevin Eberle, Education Consultant, Evolv Technology</i> <i>Dennis Carpenter, Education Consultant, Evolv Technology</i>
2:10 pm – 3:00 pm	Chicago Public School's Approach to IAQ Monitoring <i>Robert Christlieb, Executive Director Facilities Operations, Chicago Public Schools</i> <i>Paul Valente, Facility Automation Architect, Chicago Public Schools</i>	Transportation Operational KPIs <i>Jaime Sandoval, Executive Director, Student Transportation Services, Dallas Independent School District</i> <i>Elsa Guerra, Director Administrative Services, Student Transportation Services, Dallas Independent School District</i> <i>Jazmin Harrison, Director Business & Operations, Dallas Independent School District</i>	Roundtable Discussion: Elevating School Meals in Challenging Financial Times	Supporting Students at High-Risk for Suicide and/or Homicide <i>Nicole McMahon, Specialist, Los Angeles Unified School District</i> <i>Benjamin Covarrubias, Sergeant, Los Angeles School Police Department</i>
3:10 pm – 4:00 pm	Using ESSER Funding in an ATYPICAL Manner <i>Maurice A. Gaskins, Director of Construction, Baltimore City Public Schools</i> <i>Cyndi Smith, Executive Director Facilities Planning, Design & Construction, Baltimore City Public Schools</i>	Communication and Building Morale <i>Faye Crowder-Phillips, Executive Director of Transportation, Guilford County Schools</i> <i>Daisy Roulhac, Director of Operations, Guilford County Schools</i>	The Journey to a Sustainable Farm to School Program in Hillsborough County <i>Shani Hall, General Manager, Hillsborough County Public Schools</i>	Enhancing School Safety: Compressing Time in Emergency Response <i>Chris Farkas, Deputy Superintendent of Operations, Hillsborough County Schools</i> <i>Roderick Sams, Chief Development Officer, Centegix</i>

4:10 pm – 5:00 pm	Unlocking Efficiency & Savings Through Active Operations as a Service <i>Chris Farkas, Deputy Superintendent of Operations, Hillsborough County Public Schools</i> <i>Steve Gossett, Jr., Operating Partner, Generate Capital</i> <i>Phillip Saieg, Vice President Technical Services, McKinstry</i>	Fleet Maintenance Software Programs <i>Morris Frye, Sr. Administrator of Fleet Services, Orange County Public Schools</i>	Food Service Success Stories After the Pandemic <i>Carl Williams, Executive Director, Detroit Public Schools Community District</i>	Metro Nashville Public Schools' Approach to Student Centered Safety <i>Reginald J. Young, Executive Director of Security & Safety, Metro Nashville Public Schools</i>
5:30 pm West Courtyard	Cocktail Hour			

Thursday, April 18

7:00 am – 8:00 am West Courtyard	Breakfast			
Breakout Sessions by Functional Area				
	Facilities <i>Grande Ballroom E</i>	Transportation <i>Grande Ballroom F</i>	Child Nutrition <i>Grande Ballroom AB</i>	Safety & Security + COOs <i>Grande Ballroom GHJ</i>
8:10 am – 9:00 am	Beyond Just Energy: The Benefits of Zero Energy Schools in Baltimore <i>Maurice A. Gaskins, Director of Construction, Baltimore City Public Schools</i> <i>Cyndi Smith, Executive Director Facilities Planning, Design & Construction, Baltimore City Public Schools</i>	Considerations for Alternative Transportation <i>Laura Hill, General Manager of Transportation Services, Hillsborough County Public Schools</i> <i>Brad Muirbrook, Vice President of Strategic Initiatives, EverDriven</i>	The Never-Ending Puzzle: Staffing & Retention <i>Shannon Solomon, Director Nutrition Services, Aurora Public Schools</i>	From Crisis Response to Prevention: A Solution to Strengthen School Communities <i>Michael Eaton, School Safety Consultant and Former School District Chief Operations Officer</i>
9:10 am – 10:00 am	Deprivatization of CPS Custodial Services; Past, Present, and Future <i>Robert Christlieb, Executive Director Facility Operations, Chicago Public Schools</i>	Putting a Stop to Illegal Passing <i>Bill Wen, Sr. Director of Transportation, Orange County Public Schools</i> <i>Matt Reich, Sales Executive, Verra Mobility</i>	Roundtable Discussion: Staffing & Retention	Prevention Before Apprehension <i>Steven Ufford, Sergeant, Clark County School District</i> <i>Lance Pecone, Officer, Clark County School District</i>

10:10 am – 11:00 am	Blending Leadership Models to Create a Better Learning Environment <i>(Joint Session with Child Nutrition – Grand Ballroom E)</i> <i>Miriam Gaytan, Director of Operations, Dallas Independent School District</i> <i>Chris Bayer, Executive Director of Maintenance and Facility Services, Dallas Independent School District</i>	Bell Times and Strategic System Redesign <i>Christopher Burkhardt, Chief Operations Officer, Cincinnati Public Schools</i> <i>Carl Allen, CEO, 4MATIV Technologies</i>	Blending Leadership Models to Create a Better Learning Environment <i>(Joint Session with Facilities – Grand Ballroom E)</i> <i>Miriam Gaytan, Director of Operations, Dallas Independent School District</i> <i>Chris Bayer, Executive Director of Maintenance and Facility Services, Dallas Independent School District</i>	Safety & Security in Our Big City Schools <i>Safety & Security Taskforce Workshop</i>
11:10 am – 12:00 pm	Roundtable Discussion with Child Nutrition: Cafeterias of the Future <i>(Grande Ballroom E)</i> <i>Alex Belanger, Chief Executive Facilities Management & Planning, Fresno Unified School District</i> <i>A. Jason Mojica, Executive Director Nutrition Support Services, Chicago Public Schools</i> <i>Sandi Kemp, Executive Director Food & Nutrition Services, Albuquerque Public Schools</i>	Routing Efficiencies <i>Laura Hill, General Manager, Transportation, Hillsborough County Public Schools</i> <i>Andy Leibenguth, Vice President, Advisory Services, Education Logistics, Inc.</i>	Roundtable Discussion with Facilities: Cafeterias of the Future <i>(Grande Ballroom E)</i> <i>Alex Belanger, Chief Executive Facilities Management & Planning, Fresno Unified School District</i> <i>A. Jason Mojica, Executive Director Nutrition Support Services, Chicago Public Schools</i> <i>Sandi Kemp, Executive Director Food & Nutrition Services, Albuquerque Public Schools</i>	
12:00 pm – 1:00 pm <i>West Courtyard</i>	Lunch			
Breakout Sessions by Functional Area				
	Facilities <i>Grande Ballroom E</i>	Transportation <i>Grande Ballroom F</i>	Child Nutrition + COOs <i>Grande Ballroom GHJ</i>	Safety & Security <i>Grande Ballroom CD</i>
1:10 pm – 2:00 pm	Eco-Sustainability at LAUSD: A Holistic Approach <i>Christos Chrysiliou, Chief Eco-Sustainability Officer, Los Angeles Unified School District</i>	Driver Hiring: Incentives and Retention <i>Bill Wen, Sr. Director of Transportation, Orange County Public Schools</i> <i>Kimberly Frye, Director of Transportation, Orange County Public Schools</i>	School Food Service Strategic Planning <i>Allison Monbleau, School Food Service Director, The School District of Palm Beach County</i> <i>Maggie Prieto, School Food Service General Manager, The School District of Palm Beach County</i> <i>Cassi Rodriguez, School Food Service Human Resources Operations Manager, The School District of Palm Beach County</i>	Whole School Safety: A Community-led Approach to Safety <i>Jadine Chou, Chief of Safety & Security, Chicago Public Schools</i>

2:10 pm – 3:00 pm	Maintenance Chronicles: Storytelling Through a Computerized Management System <i>Monique Roumo, Executive Director of Operations, Baltimore City Public Schools</i>	Improving Transportation Employee Job Satisfaction <i>Tim Frasier, Executive Director of Transportation, Metro Nashville Public Schools</i>	Roundtable Discussion: Challenges and Opportunities in Child Nutrition Programs in Big City Schools <ul style="list-style-type: none"> • Budget Strategy • Student Engagement • Cost Drivers <i>Paul Idsvoog, Chief Operations & Classified Labor Management Officer, Fresno Unified School District</i>	It Could Never Happen Here: Lessons Learned from a School Shooting in Atlanta <i>Ronald Applin, Chief of Police, Atlanta Public Schools</i>
3:10 pm – 4:00 pm	Group Discussion of Best Practices and Challenges <i>Alex Belanger, Chief Executive Facilities Management & Planning</i> <i>John Dufay, Chief Operations Officer, Albuquerque Public Schools</i>	How Detroit Public Schools Leveraged Multi-modal Transportation to Improve Attendance <i>Aaron Walter, Executive Director of Transportation, Detroit Public School Community District</i> <i>Saad Shahzad, Sr. Vice President, HopSkipDrive</i>	Next Steps and Action Plan	MNPS Coordinated Response/Action Steps: Impact of the Covenant Shooting <i>Reginald J. Young, Executive Director of Safety & Security, Metro Nashville Public Schools</i>
4:10 pm – 5:00 pm		Group Discussion of Best Practices and Challenges <i>Bill Wen, Sr. Director of Transportation, Orange County Public Schools</i>		Roundtable Discussion: Establishing Standards for School Safety <i>Ronald Applin, Chief of Police, Atlanta Public Schools</i>
5:30 pm	Evening on Your Own			

Friday, April 19

7:00 am – 8:00 am <i>West Courtyard</i>	Breakfast
8:30 am – 9:50 am <i>Grande Ballroom GHJ</i>	3-2-1 Report Out <ul style="list-style-type: none"> • Facilities and Plant Operations • Transportation • Safety and Security • Child Nutrition • Chief Operations Officers
10:00 am	Boxed Lunches and Departures